



CASE STUDY

A Seamless IT Transition Strengthens Non-Profit Operations

Prompt service and cost-saving guidance help Family Promise of Greater Denver achieve stability.

CLIENT: Family Promise of Greater Denver



INDUSTRY: Non-Profit

LOCATION: Denver, Colorado

SERVICES: Housing support, case management, and family assistance programs

Executive Summary

Family Promise of Greater Denver transitioned to Kenyatta Computer Services to gain more responsive and cost-effective technology support. The change delivered immediate benefits, including faster issue resolution, proactive recommendations, and reliable partnership through their Giveback program.

Challenges

- Needed a more responsive IT partner for daily support
- Required a smooth transition from a previous provider
- Sought cost-effective solutions to stretch nonprofit resources
- Wanted a partner aligned with their community-driven mission

Kenyatta's Approach

Kenyatta Computer Services guided Family Promise of Greater Denver through a seamless transition process, emphasizing communication, responsiveness, and long-term value.

Key Actions

- Completed the transfer of IT services without disruption
- Provided prompt troubleshooting and consistent support
- Recommended ways to improve efficiency and reduce costs

Solutions

- Seamless onboarding process that minimized downtime
- Fast response to support tickets and technical issues
- Proactive consultation to identify cost-saving opportunities
- Participation in the Giveback program supported community initiatives

Results

- Improved service responsiveness and reliability
- Measurable cost savings through smarter technology planning
- Strengthened partnership built on shared community values



"Family Promise of Greater Denver recently transferred our IT services over Kenyatta Computer Services and the change has been very beneficial for us. The process to get us set up was seamless, they are prompt in responding and trouble shooting issues and they have recommended ways we can save money. We are looking forward to participating in their Giveback program and continuing with their exemplary IT services."

Need an IT partner who helps you serve your mission more effectively?

Kenyatta Computer Services delivers responsive, community-focused technology support that helps nonprofits stay efficient and connected.

[Get Help Now](#)



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